

Dormant/ Inactive Account Policy

Dormant Account:

- Any clients who has not traded over six month and have zero balance or insignificant debit or credit balance are treated as dormant accounts.

The following checks shall be put in place for trading in accounts classified as dormant :

- The dealing officials are advised to re confirm the trade request made by such account holders who have not traded over six month.
- The clients who have not traded over two years are deleted from the server and if client desires to trade, new KYC is required to be obtained.
- Any accounts where there is no trading activity over two years and have no significant balance, such accounts are closed on annual closing of books of account and the balance amount on those account is transferred to Kasar account and such accounts are closed. A letter is obtained from the client to close such account.