



POLICY REGARDING INACTIVE (DORMANT) ACCOUNTS

inactive (Dormant) Accounts

Client Accounts where the client has not traded for 1 year would be treated as Inactive (Dormant) accounts. Vinod Shares Limited would be placing such accounts under temporary suspension. Once the account is under temporary suspension, the client would not be allowed to login to his account or trade (place orders) either through online mode or by calling/visiting its service branch.

With effect from 1st September 2015, the trading activity of the client accounts shall be tracked and a client's account, where no trading is observed for a period of 1 year shall be categorized as inactive (dormant) and put under temporary suspension.

For example: Client Account XYZ, trades on 10th June, 2014 and does not further trade for next 1 year and the client does not have any outstanding position in Derivatives Segment. The Account XYZ would be put under temporary suspension on the 11th of June, 2015.

Reactivation of Client Accounts

A Client can get such accounts reactivated by placing a reactivation request through either of the following modes.

A) Sending request in hard copy by submitting the "Account Reactivation Form directly to our Head office at the following address:

Vinod Shares Limited

**Account Opening Department – Account Reactivation Request,
101 IST Floor P No 12 ARG Goverdhan Kripa Sehdev Marg C-Scheme, Jaipur-
302001**

Alternatively client can submit the same at the service branch.

B) Sending an e-mail from the registered e-mail address updated in Vinod Shares Ltd records to the Customer Care Team at helpdesk@vinodgroup.com

On receipt of valid reactivation request and updated declaration with supporting document including but not limiting to updated email address/Mobile number/address/financial detail, as and where applicable, post which the account will be reactivated.

Compliance officer details are as under:

- **Name:** Rahul Kumar Jain
- **Phone No.:** 0141-2385521
- **Email:** compliance@vinodgroup.com